



Product Warranty/Return Request Form

Please contact us at 1-877-838-4790 or via email (service@acousticssheep.com) if we can help you with any technical issues related to your SleepPhones® or RunPhones® product (such as something not working or not fitting well).

Warranty Replacement/Exchange: If you feel the product is malfunctioning and it was purchased within a year, please remove the damaged parts from the headband and send them to us to be replaced. You may keep the undamaged parts i.e. headband. See complete ONE-YEAR LIMITED WARRANTY details below. If you would like a different size, an upgrade/downgrade, etc., we would be happy to accommodate your request. If there is an increase in price, please send a check made out to AcousticSheep LLC. If you are not located in the US and there is a difference in price, please contact service@acousticssheep.com. Our shipping address is below. Please be sure to indicate what you want back. We are unable to cover your shipping costs.

Refund: If for any reason you are not happy with your SleepPhones® or RunPhones® product you may return it for a full product refund (excluding shipping) at any time within 30 days from date of purchase. Please remember to include a copy of your receipt and all components of the product, such as the USB cable and chargers. We are unable to process refunds for purchases from third-party resellers on e-commerce sites like Amazon, eBay, etc. Please check with each reseller for their specific refund policy.

Please complete and send in this form, along with a copy of your receipt, and the SleepPhones® or RunPhones® product for processing. We are unable to refund shipping costs. We advise tracking your return package to ensure proper delivery.

You must include a copy of your receipt (i.e. an email from SleepPhones.com or RunPhones.com) or your order number if it was purchased through our sites. If it was not purchased from one of our websites, print out the email receipt or make a copy of your store receipt and send it in. Without a receipt, we may not be able to process your request, especially in the case of a refund.

Product Return Request Form	
*DATE OF PURCHASE: _____	*CHOOSE ONE:
*PLACE OF PURCHASE: _____ <small>Store name & location, website address, or catalog name</small>	<input type="checkbox"/> Warranty Replacement <input type="checkbox"/> Exchange <input type="checkbox"/> Refund
*YOUR NAME: _____	
*YOUR SHIPPING ADDRESS: _____ _____ _____	
	*YOUR PHONE NUMBER: _____
*YOUR EMAIL ADDRESS: _____	
*DETAILED REASON FOR EXCHANGE/REPLACEMENT/REFUND: _____ _____ _____ _____	
*REQUESTED RESOLUTION: _____ _____ _____	

Please allow 1 to 2 weeks (for US customers) or up to 6 weeks (for international customers) for shipping of the repair or replacement. If you have any questions, please email service@acousticssheep.com or call 1-877-838-4790.

Our Mailing Address:
AcousticSheep LLC
2001 Peninsula Drive
Erie PA 16506 USA

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